



FILA Chemicals USA, Corp.
10800 NW 21st Street,
170 Miami, FL 33172

ph +1 305 513 0708
fax +1 305 513 0728

filasolutions.com
filausa@filasolutions.com

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LIMITED WARRANTY FOR CONTRACTOR'S CHOICE

Under the terms and conditions set forth in this warranty, Fila Chemicals USA, Corp. (the "Warrantor"), whose address is 10800 NW 21st Street, #170 Miami, FL 33172 USA, warrants that CONTRACTOR'S CHOICE (the "Product") is free from defects in workmanship and materials and that the Product will protect against stains water and oil origin the natural stone surfaces (marble, granite, limestone, sandstone), cement surfaces, grout joints and polished porcelain tiles, internal and external floors (the "Surface") under normal conditions and if used following the Instructions (as hereinafter defined). CONTRACTOR'S CHOICE does not protect marble, limestone and all surfaces sensitive to the acidic substances from acid attack.

This warranty extends solely to the original purchaser of the Product (the "Consumer") and cannot be transferred to any other party. The Warrantor warrants that the Surface treated with the Product is protective under normal conditions, provided that: i) the Surface is treated with the Product by diligently following the instructions provided in the Product technical data sheet, as well as in the Warrantor's catalogue, both available on Warrantor's website (www.filasolutions.com) (the "Instructions"); and ii) the Surface is maintained weekly with a diluted solution of CLEANALL/CLEANER PRO (1:200) or ready to use CLEANALL SPRAY, monthly with a diluted solution of PS87 PRO (1:20) or ready to use KITCHENKARE FOAM; and iii) when the Product is used under normal and proper circumstances, following correct maintenance instructions with FILA Cleaners -the Product will not deteriorate nor degrade during their **lifetime**.

For **optimal performance**, refresh the outdoor treatment every three years. External factors and regular use can lead to physical and chemical degradation over time.

In the event of a defect, malfunction, or other failure of the Product not caused by any misuse or damage to the Product while in the Consumer's possession, the Warrantor will remedy the failure or defect, without charge to the Consumer, within a reasonable time from Notice (as defined below). The



Warrantor can choose either to:

- i) replace the Product; or
- ii) refund the purchase price of the Product to the Consumer.

EXCLUSIONS AND LIMITATIONS

This warranty does not cover damage to the Surface caused by misuse of the Product, abuse of the Product, or accident connected to the usage of the Product, such as:

1. Improper installation of the Product on the Surface;
2. Improper maintenance of the Surface due to the usage of strong acidic cleaners and strong alkaline cleaners;
3. Improper maintenance of the Surface due to the usage of abrasive grinding method to clean;
4. Ordinary wear and tear of the Surface;
5. Damage caused by grout related issues, including but not limited to staining, color variation, discoloration, cracking, chalking, mildew or mold;
6. Usage of any item which might be expected to damage the Surface;
7. Failure to follow the Instructions in the application of the Product to the Surface;
8. Damage caused by Acts of God, including but not limited to fire, flood, earthquake, hurricane, tornado or other types of natural disasters, or caused by unforeseeable circumstances;
9. Damage caused by acts of negligence or failure to comply with applicable codes and regulations, as well as with standard industry practices;
10. Any variation of color or shade of the Surface, different markings, holes, pits, inclusions, veining, density and any other element inherent to the natural stone surfaces.

This warranty does not cover: i) labor costs connected to the replacement of the Surface; ii) costs of the materials necessary to replace the Surface; and iii) any other expenses borne in connection to such replacement.

THIS CONSTITUTES THE ENTIRE EXPRESS WARRANTY FOR THE PRODUCTS PURCHASED. TO THE EXTENT PERMITTED BY LAW, ANY OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED. ANY IMPLIED WARRANTIES ARISING BY OPERATION OF LAW ARE LIMITED IN DURATION TO THE TERMS OF THIS WARRANTY. WARRANTOR WILL NOT BE LIABLE UNDER ANY CIRCUMSTANCES FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR FOR LOST PROFITS OR BUSINESS INTERRUPTION LOSS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. NO IMPLIED WARRANTY CAN BE MODIFIED BY COURSE OF DEALING, COURSE OF PERFORMANCE OR USAGE

OF TRADE.

To obtain performance of any obligation under this warranty, the Consumer must take the following steps: i) give written notice of the defect, malfunction, or other failure to Warrantor within 30 (thirty) days of its discovery ("**Notice**"); ii) provide Warrantor with the purchased left over, unused, Product as well as with the purchase invoice; and iii) give Warrantor the opportunity to inspect the alleged defective Product and Surface.

Failure to take any of the above three steps will cause the claim to be automatically rejected.

This warranty gives specific legal rights to the Consumer, who may also have other rights which vary from State to State.



FILACHEMICALS USA, Corp.